

# TEXAS COMMISSION ON JAIL STANDARDS

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EXECUTIVE DIRECTOR  
Adan Munoz, Jr.



P.O. Box 12985  
Austin, Texas 78711  
Voice: (512) 463-5505  
Fax: (512) 463-3185  
Agency Website: <http://www.tcjs.state.tx.us>  
E-mail Address: [adan.munoz@tcjs.state.tx.us](mailto:adan.munoz@tcjs.state.tx.us)

## MEMORANDUM

**TO: ALL SHERIFFS**  
**FROM: Adan Muñoz, Jr., Executive Director**  
**RE: CCQ to Replace CARE Check System**  
**DATE: September 21, 2010**

With the passage of SB 839 in the 80<sup>th</sup> Legislature, the Department of State Health Services (DSHS) and the Department of Public Safety (DPS) created the Continuity of Care Query (CCQ), which provides real-time identification of individuals who are arrested and also have received State mental health services. The Continuity of Care Query (CCQ) will replace the Client Assignment and Registration System known as the CARE check system. The Texas Commission on Jail was recently notified by DSHS that they will discontinue the CARE check system and have instructed Local Mental Health Authorities (LMHA) to discontinue the cross-reference checks for jails on December 31, 2010. As a consequence, the Commission is issuing a directive to all jails to implement the Continuity of Care query (CCQ) through TLETS exclusively by December 31, 2010 or risk being found non-compliant.

In a directive from DSHS, jails that have not begun using, or who are not exclusively using the CCQ through TLETS, must request access to the CCQ online training module from the Department of Public Safety. Access must be requested for every employee of the jail who will conduct mental history checks of inmates upon booking. The online training module must be completed satisfactorily to be authorized for full use (i.e., certified) of the CCQ. Once training is completed, and full use of the CCQ is granted by the DPS, the jail must exclusively use the CCQ.

Training access request must be sent in writing to [tcic.training@txdps.state.tx.us](mailto:tcic.training@txdps.state.tx.us) or [tlets@txdps.state.tx.us](mailto:tlets@txdps.state.tx.us) and must include the employee's OMNIXX User ID. If the employee does not have an OMNIXX user ID, submit the following information: 1. First and Last Name; 2. Social Security Number; 3. Date of Birth; 4. TCLEOSE Personal Identification Number (PID), if the individual has one; and 5. The mnemonic address of the terminal(s) the authorized person will utilize to access the CCQ (if multiple terminals are used by the individual, then submit each mnemonic address).

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